

Hawaii Trusted Testing and Travel Partner for SARS CoV-2 (COVID)

Coastal Family Urgent Care has partnered with Westpac Labs as a Hawaii Trusted Testing and Travel Partner for SARS CoV-2 (COVID) Testing

A negative COVID-19 test result is required **prior to departure** to avoid a fourteen day quarantine in Hawaii. The state of Hawaii only accepts tests from ***Trusted Testing and Travel Partners***. The state of Hawaii has created a special form Westpac Labs will be providing directly to the patient for entry into the state. An accurate personal email address must be on file.

Please note: Effective December 1st, 2020, claims will not be submitted to healthcare insurance companies. The cost per test is \$260.00 and will be collected at the time of service.

Hawaii travelers must follow these important steps:

- **Make an Appointment:** Appointment requests may be made online. If you are unable to make an appointment online or need a test for multiple persons in a family, you may also call our COVID scheduling line at (760) 448-5304 or email us at covid@coastalfamilyuc.com. You **MUST** indicate this in your reason for visit to receive the proper documentation. It is important to provide us with accurate information to communicate effectively.
- **Specimen collection:** The specimens are collected by a nasopharyngeal swab at our premise and picked up by Westpac Labs to be processed daily. A registration link will be emailed to the patient when the specimen is received at the lab facility.
- **Receive Results:** Results are typically available within 36-48 hours.
- **Completion of registration:** When the initial registration is complete and the result is available, an additional email will be sent with:
 - A link to the PDF form required for entry to Hawaii
 - A copy of the result
 - Instructions from the Hawaii government for entry into the state
- **Print a copy** of your Hawaii Result Form so you can present it to officials
- **If the result is positive:** The form for entry will not be provided and a message will be emailed to direct the patient to quarantine and contact our office for further instruction.

For further questions:

Specimen collection process: Call our office at 760.448.5304 or send an email to covid@coastalfamilyuc.com.

Processed specimens and lab registration: Call Westpac Labs at 562.906.LABS

State of Hawaii travel requirements: Visit the Hawaiian Islands website at <https://hawaiiicovid19.com/travel/FAQs/>

Mahalo and safe travels!

Note: The specimens obtained are sent to a third party laboratory facility for processing. The results of the tests performed should not be used as the sole basis to diagnose or exclude a present or previous infections status of SARS-CoV-2.

