



WESTPAC LABS

A Sonic Healthcare Company

Hawaii Trusted Testing SARS CoV-2 (COVID)

Patient Information

Please allow 48-72 hours for results to be rendered

Please allow for at least 48 hours before calling the lab with any questions.

Effective Tuesday, November 17, 2020, WestPac Labs (WPL) has been added to the Hawaii Trusted Testing Partner List. The state of Hawaii has created a special form that WestPac will be providing directly to you (through the email link provided), for entry into the state once a negative result is rendered. In order for you to obtain this form, **your collecting provider will need to follow the steps below:**

1. Order the special test code for Hawaii specific travel called SARS CoV-2 (COVID-19) by NAAT/RT PCR/TMA (Domestic Travel)
2. Be sure that your accurate personal email address and phone number are included on the lab order. Please make sure the email provided is legible and accurate

Once your sample is received at the lab, the email address provided on the requisition will generate an email with a link to register. When the registration and your results are completed and reported, an additional email will be sent to the same email address provided with a link to the following:

- PDF form required for entry to Hawaii
- A copy of your result **(The result is part of the PDF)**
- Instructions from the Hawaii government.

Please be advised: If your result is positive, the form for entry will not be provided and a message will be generated that directs you to quarantine and a directive to contact your ordering provider for further instruction.

Other Helpful Information...

- Only WestPac can generate the form that is required for Hawaii. Please reach out to WestPac Labs if you have any questions or concerns about receiving your form. WestPac Client services can be reached at 877.537.5227.
- Be sure to print a copy of your Hawaii result entry form and have it in hand when arriving in Hawaii.
- Hawaii has set up a specific email for all travelers who plan on entering the state. There are several steps in addition to testing that are required to ensure a quick entry upon arrival. For more information visit: <https://hawaiicovid19.com/travel/getting-to-hawaii/>
- WestPac has also set up a special website for those interested in getting testing for entry into Hawaii. Please visit: <https://www.westpaclab.com/covid-19/hawaii/>

Mahalo